STATE OF INDIANA)	BEFORE THE INDIANA
) SS:	COMMISSIONER OF INSURANCE
COUNTY OF MARION)	
	CAUSE NUMBER: 10887-AG12-0119-011
IN THE MATTER OF:)
)
Ronald Glenn Sams,	
Respondent,	
) JAN 26 2012
1026 Angelica Street)
Bowling Green, KY 42104) STATE OF INDIANA
	DEPT. OF INSURANCE
License Number 504028)
)
Type of Agency Action: Enforcement	t)

ADMINISTRATIVE ORDER NOTICE OF NONRENEWAL OF LICENSE

The Indiana Department of Insurance, pursuant to the Indiana Administrative Orders and Procedures Act, Indiana Code 4-21.5-1 et seq. and the Indiana Insurance Producers Act, Indiana Code 27-1-15.6-12, hereby gives notice to Ronald Glenn Sams ("Respondent") of the following Administrative Order:

- 1. Indiana Code 27-1-15.6-12(b) provides that "The commissioner may levy a civil penalty, place an insurance producer on probation, suspend an insurance producer's license, revoke and insurance producer's license for a period of years, permanently revoke an insurance producer's license, or refuse to issue or renew an insurance producer license, or take any combination of these actions ..."
- 2. Indiana Code 27-1-15.6-12(d) provides that when the Commissioner refuses to renew a license, the Commissioner shall notify the Respondent, in writing, of the reasons for the nonrenewal.

- 3. Respondent, a resident of Kentucky, held Indiana non-resident insurance producer license number 504028.
- 4. Respondent's Indiana non-resident insurance producer license became inactive on September 30, 2010 because of his failure to renew.
- 5. On or about December 19, 2011, the Department received a letter from Donna Suren, a supervisor with Nationwide, notifying the Department that they had terminated the Respondent's appointments, alleging that Respondent improperly withheld, misappropriated, or converted monies received in the course of doing insurance business.
- 6. On or about January 19, 2012, the Department received additional information from the Office of the Chief and Legal Governance Officer, Nationwide Mutual Insurance Company, documenting missing deposits and the misappropriation of a client's premium monies, received by the Respondent, in the course of doing insurance business.
- 7. Respondent used fraudulent and dishonest practices, demonstrating untrustworthiness in the conduct of business in Kentucky.
- 8. Respondent's conduct, alleged herein, is cause for disciplinary action in accordance with Indiana Code §§24-1-15.6-12(b)(4) and 24-1-15.6-12(b)(8).

WHEREFORE, based on the foregoing, the Commissioner of Insurance hereby notifies Respondent that **Respondent's license shall not be renewed**.

WHEREFORE, the Commissioner further notifies Respondent that pursuant to Indiana Code 27-1-15.6-12(d), within sixty (60) days of receiving this Notice, Respondent may make a written demand upon the Commissioner for a hearing to determine the reasonableness of this action. Such a hearing shall be held within thirty (30) days from the date of receipt of Respondent's written demand.

 $\frac{1/26/12}{\text{Date Signed}}$

Stephen W. Robertson, Commissioner Indiana Department of Insurance

Distributed To:

Nick Mann Indiana Department of Insurance 311 W. Washington St., Suite 103 Indianapolis, IN. 46204

Ronald Glenn Sams 1026 Angelica Street Bowling Green, KY 42104

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